

The Carre Arms Hotel and Restaurant



We are now able to re-open our doors and to finally welcome you back to our hotel and restaurant. We are taking bookings for our return from Saturday 4th July 2020, Please call reception on 01529 303156 to book your table (reservations required).

Our reopening statement and information.

It is of utmost importance for us to keep both customers and staff safe.

We have been working hard over the last few months to reduce the risk of the coronavirus wherever possible. Following a detailed review of our business, we have developed new processes and procedures that have enabled us to reopen and welcome you back through our doors.

These changes include enhanced cleaning measures, thorough training of our staff, daily screening of staff members' health, regular hand washing, personal hygiene, enhanced cleaning regimes and social distancing, in line with the latest government guidance and industry best practice. Below is more information about some of the changes we've introduced:

Enhanced cleaning and hygiene measures: Hand sanitiser stations are provided at the entrances, and outside the toilets for our guests to use. We have enhanced our standards of cleanliness and increased the frequency of cleaning. We will be particularly focusing on the high-touch points in our front of house areas, toilets and guest bedrooms.

Every effort is being made to comply with the social distancing guidelines set out by the government. We are fortunate to have ample space and have thus achieved a minimum of 2m distancing between tables. Please follow signage to help stay socially distant from others, for example when waiting to be seated, ordering at the bar (outside guests only), or waiting to use the toilets. We have provided protective screens at till/payment points.

Regulations regarding Social distancing and registration:

We would like to remind you that indoor gatherings can only take place in groups of up to two households (including support bubbles) while outdoor gatherings can only take place between up to two households (including support bubbles) or up to six people from any number of households in line with social distancing requirements. We are obliged to take a register of all guests upon arrival. May we politely remind you that if you are accompanied by children, you are responsible for supervising them at all times and that they follow social distancing guidelines.

Failure to observe safety measures above will result in service not being provided. Police and local authorities have the powers to enforce requirements in relation to social distancing and revoke premises and alcohol licences.

The way that we serve food and drinks has changed to keep our guests and team members safe. We are serving a reduced menu, so we can operate with fewer people in our kitchens.